



# Order Printing

Intergrating EPOSNOW and Hopt with your order printing system using a single printer

This guidance is for Android operating systems only.

Depending on your systems and devices, your screen may look slightly different. If you are in any doubt, please stop and contact our support team for guidance.

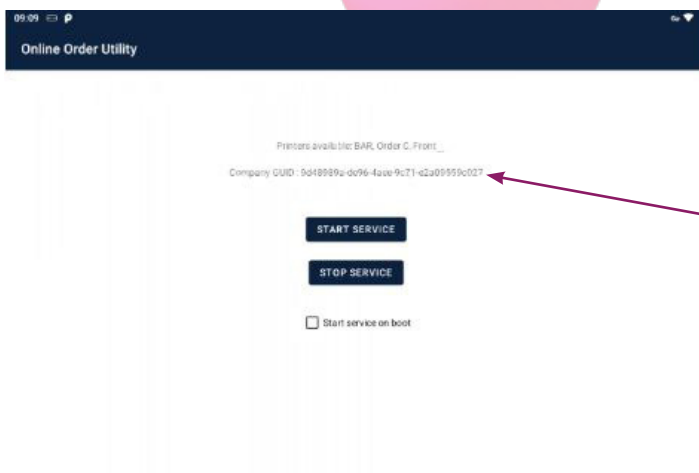
This guidance allows you to print Hopt orders as well as your regular orders to one printer.

1



Open your 'EPOSNOW Online Order Utility' software on your EPOSNOW device. This will be an icon on your desktop/home screen.

2



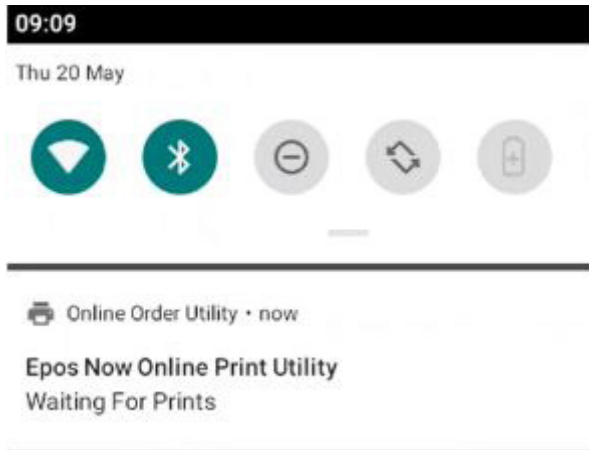
This is the Online Order Utility App. It collects orders sent by the Hopt app and automatically prints them.

It should auto detect your printers and your GUID when you open it.

Tick the box that says 'Start Service on Boot'

Click the button that says 'Start Service'

3



The software needs to always run in the background so it is important not to close it or stop it. This is so it can constantly look for any new orders arriving and communicate with the printer.

It will run in the notification bar. You don't need to do anything else. Simply switch back to your till and use as normal.

You will still have to close off orders in the usual way with the Hopt tender type but you won't need to be manually processing and printing orders as they arrive. They will now print out to alert you that they have been received.

YOU MUST TELL US WHEN YOU HAVE COMPLETED THIS SET UP SO THAT WE CAN DIRECT OUR SYSTEMS TO COMMUNICATE WITH YOUR PRINT UTILITY. PLEASE EMAIL [SUPPORT@HOPT.APP](mailto:SUPPORT@HOPT.APP) TO LET US KNOW WHEN YOU ARE READY FOR US TO ACTIVATE.