

TYPES OF INFORMATION ON PRINTED ORDERS

It is easy to switch between showing the 'Product Name' or 'Product Description' on your Hopt order printouts.

Cheese Pizza:
Cheese & Tomato Pizza with 5 types of cheese
£9.45

As seen in the app by your customer:

'Product Name'

'Product Description'

Here is how those orders would look when each are printed out:

```
BAR ORDER
Date: 30/04/2021 15:34:55
Table: Table 1

-----
1 x Cheese Pizza
+ 1 x Standard Crust
-----

Order taken by: Hopt
Device: Hopt Table Ordering_19887
Reference: RECB000CV5STXJ7VI6F4

Order Details
-----
Contact Phone: 0123456789
Customer Name: Chris
Hopt Order: 0014

Requested Time: Apr 30 Fri at 20:00
```

Using Product Name

```
BAR ORDER
Date: 30/04/2021 15:36:43
Table: Table 2

-----
1 x Cheese & Tomato Pizza with 5 types of cheese
+ 1 x Standard Crust
-----

Order taken by: Hopt
Device: Hopt Table Ordering_19887
Reference: RECB000CV5STXJ83PKHS

Order Details
-----
Contact Phone: 0123456789
Customer Name: Chris
Hopt Order: 0015

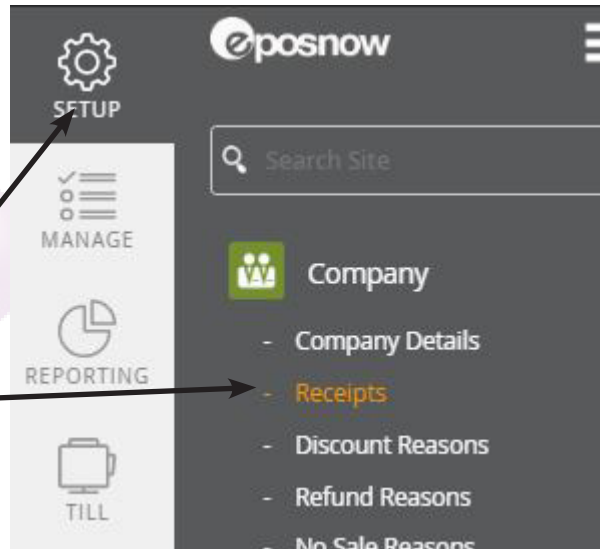
Requested Time: Apr 30 Fri at 20:00
```

Using Product Description



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Log in to your EPOSNOW Backoffice and navigate to the left hand menu. Select 'Setup' and then 'Receipts'



Scroll to the bottom of the page and you will find the option. Use the drop down menu to choose between the two options and then click save.



TOP TIP

Printing the product name on orders leaves you with the freedom to give tantalising descriptions of your products to your customers on the app, while still letting the kitchen know what product to prepare on the printout.

