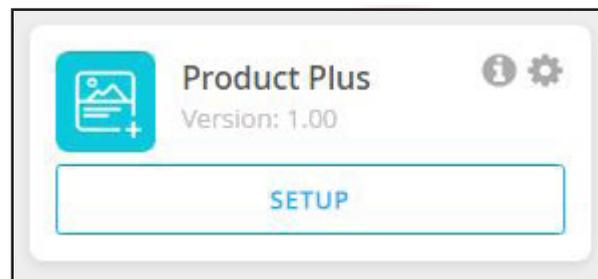
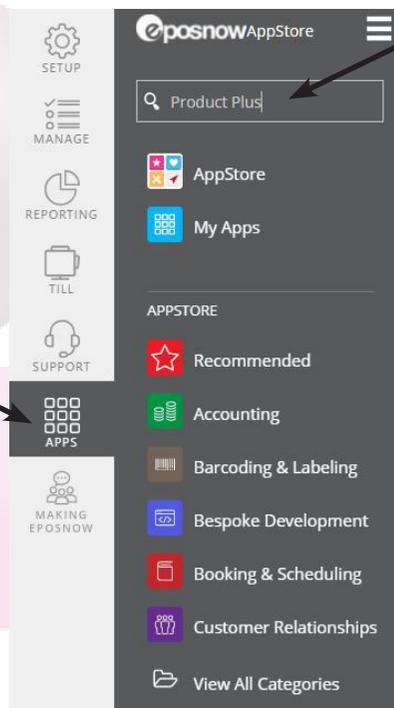


7. ADDING PRODUCT IMAGES

PLEASE EMAIL US TO ACTIVATE THIS FEATURE ON THE APP

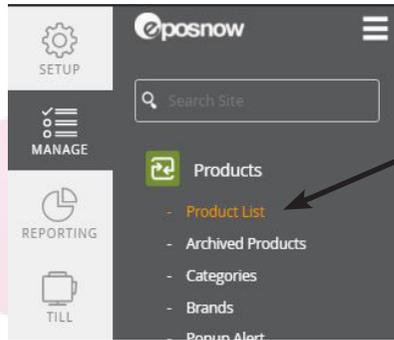
Adding images of your products is a great visual means of communicating the quality and presentation of your products to your customers in the app. To set this up, you will need your **EPOSNOW Backoffice** and **Hopt Admin Panel**.

You will also need to make sure you have the **'Product Plus'** app installed on your EPOSNOW system. It is free and allows your system to upload photos as well as other features. You can download it by navigating to the **'Apps'** tab on the menu and searching for **'Product Plus'**

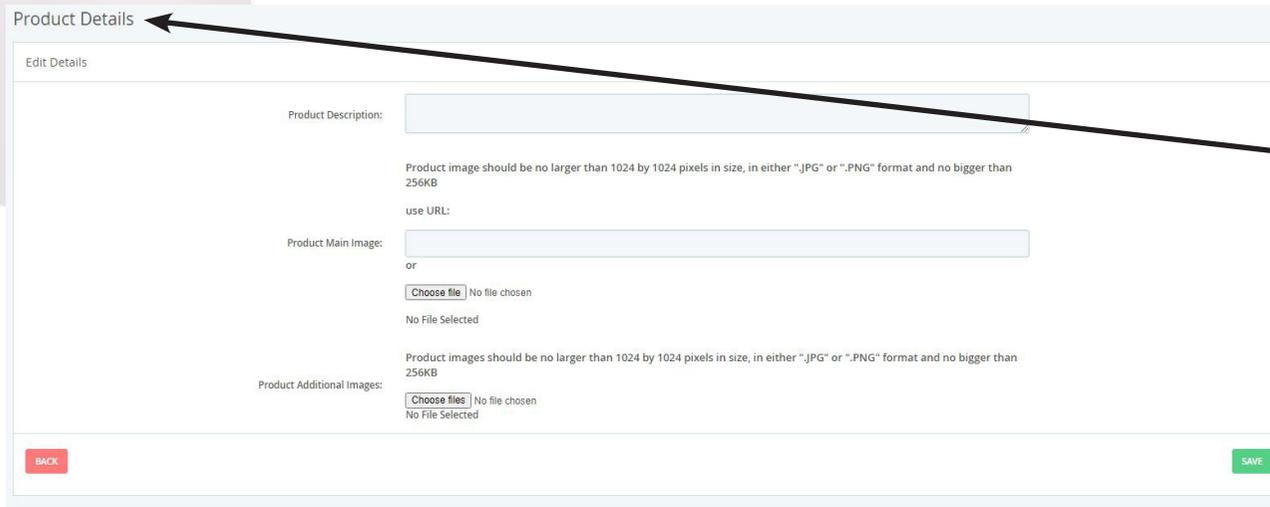
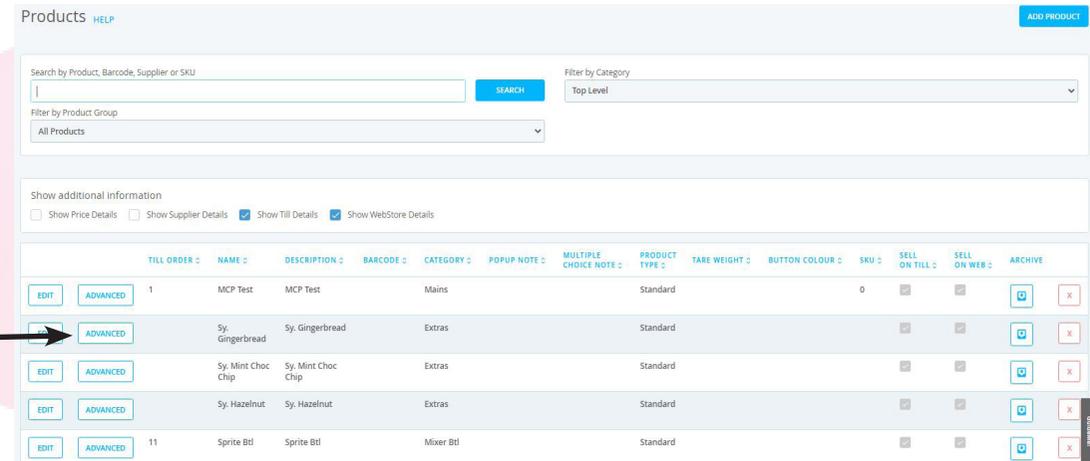


ADDING PRODUCT IMAGES

Open your EPOSNOW Backoffice. Navigate to 'Manage', and 'Product List'



Find the product that you wish to add photo(s) to and click the 'Advanced' button.



Scroll down and find the section called 'Product Details'



ADDING PRODUCT IMAGES

Product Details

Edit Details

Product Description:

Product image should be no larger than 1024 by 1024 pixels in size, in either ".JPG" or ".PNG" format and no bigger than 256KB

Product Main Image:

Choose file No file chosen

No File Selected

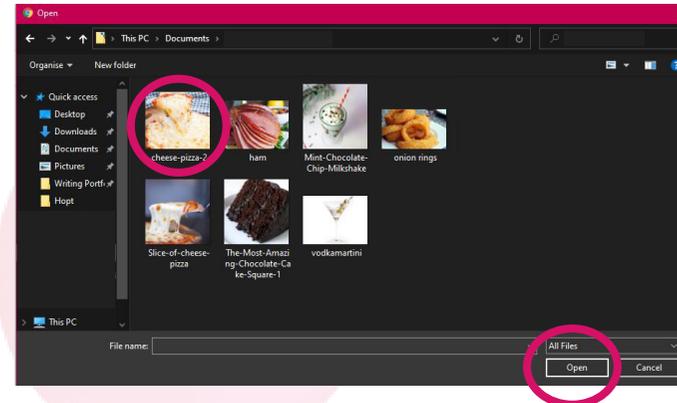
Product Additional Images:

Choose file No file chosen

No File Selected

BACK SAVE

For the main image (the one that will be visible first on the listing) find the 'Product Main Image' box and click the 'Choose File' button. Click on an image you want to use and then press 'Open'!



use URL:

Product Main Image:

or

Choose file The-Most-A...-Square-1.jpg

No File Selected

Product images should be no larger than 1024 by 1024 pixels in size, in either ".JPG" or ".PNG" format and no bigger than 256KB

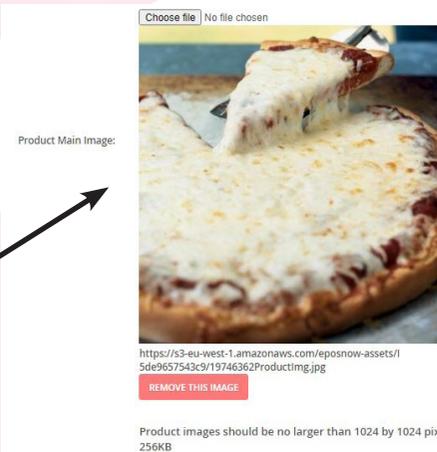
Product Additional Images:

Choose file No file chosen

No File Selected

SAVE

The file will be uploaded. You then need to click the 'Save' button. Your image should now appear.



The photographs that you are going to use will need to be on the device you are using EPOSNOW Backoffice on. It is best to collect all of your images in one folder first and then upload them to keep things organised.

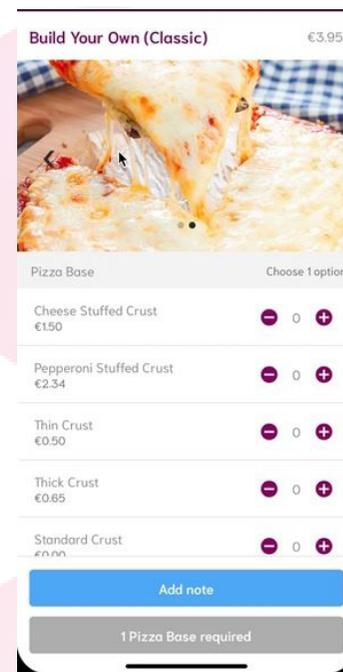
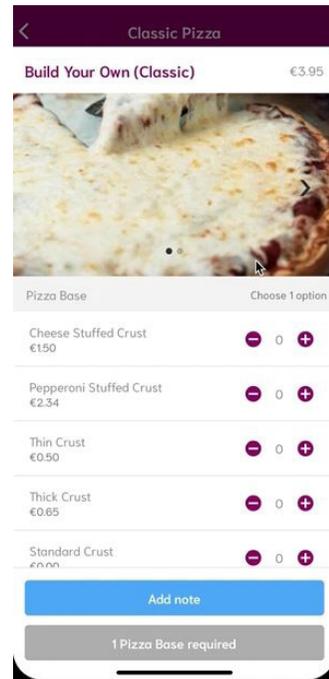
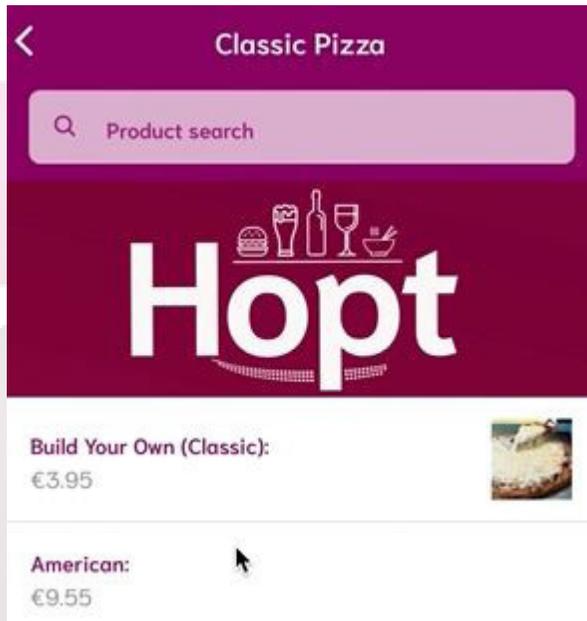


ADDING PRODUCT IMAGES

Now go to 'Admin Panel' and the 'Data Refresh' tab. Click the 'Refresh' button next to the MENU type to push your photos to the app. After a few minutes, they should appear on your app menu.

Refresh Type	Status	Last Refresh	Next Refresh	
TABLES	COMPLETED	May 3, 2021, 8 p.m.	May 5, 2021, 8 p.m.	Refresh
MENU	COMPLETED	May 4, 2021, 1:38 p.m.	May 6, 2021, 1:38 p.m.	Refresh

[Show latest job status](#)



Here in the app you can see a small 'Main Image' in the menu. You can then see the 'Main Image' is larger when you select the product and that the customer can swipect and right to switch between the images available if 'Additional Images' have been uploaded.

DON'T FORGET TO EMAIL US TO ACTIVATE THIS FEATURE ON THE APP



The photographs need to be smaller than 256kb and no larger than 1024 x 1024 pixels. They should also be in JPG or PNG format. If these criteria haven't been met, you will get an error message similar to this:

Error - unable to upload file. Image must be no larger than 1024x1024 pixels in size.

